

Grayhawk Flight

May 2018

Meet Your New Board Members

Grayhawk Community Association



Linda Shaw
President



Paul Alessio
Vice President



Jeanette Griswold
Treasurer



David Van Omen
Secretary



Margo Bellock
Director



Bob Mann
Director



Richard Zielinski
Director

INSIDE:

The Results of the CC&R
Amendment Vote

Grayhawk Book Clubs
Continue to Give Back

Retreat Village Association



Arlene Smith
President



Ira Mallin
Vice President



Pat Thompson
Treasurer



Mitchell Cooper
Secretary



Alan Fernandez
Director



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Grayhawk Community Association

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CCMC
7940 E. Thompson Peak Pkwy.
Suite 102
Scottsdale, AZ 85255
www.grayhawkcommunity.org

Phone
(480) 563-9708

RSVP
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Fax
(480) 563-9709

Talon Guardhouse/Roving Patrol
(480) 502-7685

Raptor Guardhouse
(480) 502-5078

Hours of Operation
Monday - Friday
8:00 am - 5:00 pm

GRAYHAWK STAFF



Michael Fee
Community Manager
mfee@ccmcnet.com



Stacey Harvey
Assistant
Community Manager
sharvey@ccmcnet.com



Jenn Sheets
Director of Communications
jsheets@ccmcnet.com



Sarah Van Duyne
Lifestyle Director
svanduyne@ccmcnet.com



Dana Gonzalez
Administrative Coordinator
dgonzalez@ccmcnet.com



Richard Dearth
Maintenance Supervisor
rdearth@ccmcnet.com



Anthony Day
Maintenance Assistant
aday@ccmcnet.com

On the Cover New Board Members

Manager's Corner



As you probably know, last year the Grayhawk Community Association (GCA) Board of Directors proposed an amendment to the Grayhawk Community Association CC&Rs requesting your vote to prohibit homeowners from leasing their property for less than 30 days.

To amend the Grayhawk CC&Rs, the affirmative vote of 67% of the 3,784 homeowners is required, which amounts to 2,536 "Yes" votes to pass the proposed amendment. The GCA Board of Directors knew this was going to be a very difficult endeavor and that CC&R amendments in communities the size of Grayhawk very rarely pass, however, the Board had heard from numerous homeowners who were having issues with nearby homes being rented weekly and felt that this was a big enough concern for the community to try to change the CC&Rs to restrict the length of rental properties.

Due to the large number of votes needed, the GCA Board of Directors wanted to make voting as easy as possible for homeowners. A contractor was hired to simplify the voting process by sending out the ballot electronically in an attempt to conduct as much of the voting via email or text message as possible. The voting information was emailed and/or texted to every homeowner that the GCA had an email address and/or cell phone number for on April 19, 2017. Homeowners without an email address listed with the GCA were sent information in the mail regarding how to vote online for the proposed CC&R amendment over a year ago near the same time. Over 1,000 of the 2,536 "Yes" votes were received during the first month of voting, however, during the summer months in 2017, the voting response decreased dramatically.

In the fall of 2017, the GCA ramped up its efforts to "get out the vote" for this proposed CC&R amendment. Postcards were sent out and the contractor being used for this project did several rounds of "robo-calls" and email and text message notifications were sent to homeowners who had not yet voted which resulted in several hundred more votes but the GCA had barely half the number of "Yes" votes needed to pass the proposed CC&R amendment.

In early 2018 after the holiday season, another round of phone calls was made and additional postcard reminders were mailed to homeowners who had not yet voted. The

GCA Board also approved holding a contest among the residents in the Park section, the Retreat Village, and the condominium developments with a free block party going to the neighborhood in each group which had the highest voting percentage by March 5. The GCA also had groups of volunteer homeowners going door-to-door to residences that had not yet voted to give out information on voting in this CC&R amendment vote. An article was included in the April version of this community publication written by a homeowner who lives next to weekly rental property describing the problems they have had for the past year. Also in early 2018, the GCA Board of Directors extended the voting deadline to April 30 which would be more than one year after the amendment vote began on April 19, 2017.

Despite all of these efforts, as the April 30 deadline approached last month, the amendment vote was still almost 900 "Yes" votes short of passing and the GCA Board of Directors agreed not to extend the vote past the April 30 deadline, thus the CC&R amendment vote did not pass.

What does this mean to all of you? Well, since this CC&R amendment did not pass, if you live in a single-family home in Grayhawk, there are no restrictions on the amount of time that a property can be rented.

However, if you live in a condominium development, there are still restrictions on short-term rental properties because all eight of the condominium associations have at least a 30 day minimum rental period in their condominium association CC&Rs. This is different than the GCA CC&Rs, which the proposed amendment was for, because condominium association CC&Rs can be more restrictive than the GCA CC&Rs. After analyzing the vote totals, it appears that with over half of the homeowners in Grayhawk living in condominiums which all have rental restrictions, this is one of the main reasons the CC&R amendment failed because many of the condominium homeowners may have felt they had little incentive to vote.

I would like to thank the GCA Board of Directors, Grayhawk office staff, and all of the volunteers who worked tirelessly on this proposed CC&R amendment vote.

We'll talk again soon.

Michael Fee

Grayhawk Community Manager

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BOARD MEETINGS – MAY 2018

Board meetings are open to residents and we encourage you to attend.
Your involvement does make a difference!

Grayhawk Board of Directors

Mon., May 7 at 5:30 p.m. in the Talon Room, GCA office
Grayhawk_board@grayhawkcommunity.org

Grayhawk Board of Directors Executive Session Meeting

The Board of Directors will be meeting in Executive Session pursuant to A.R.S. Section 33-1804 (A)(3) at 5:00 p.m. in the GCA office.

Retreat Village Board of Directors

Mon., May 7 following GCA meeting in the Talon Room, GCA office.
Retreat_board@grayhawkcommunity.org

Retreat Village Board of Directors Executive Session Meeting

The Board of Directors will be meeting in Executive Session pursuant to A.R.S. Section 33-1804 (A)(3) at 5:00 p.m. in the GCA office.

COMMITTEE MEETINGS

Communications Committee

Call Jennifer Sheets at 480-563-9708 for more information.

Event Planning Committee

Next meeting scheduled on Mon., May 14 at 3:30 p.m. in the GCA office. Call Sarah Van Dyne at 480-563-9708 for more information.

Landscape Committee

Call Stacey Harvey at 480-563-9708 for more information.

Operational Review Committee

Call Stacey Harvey at 480-563-9708 for more information.

Architectural Review Committee

Tues., May 1 and 15 at 4:30 p.m. at the GCA office.



OTHER ASSOCIATIONS

Avian Condominium Association Board Meeting

Tues., May 15 at 6 p.m. in the Raptor Room, GCA office. Call Associated Property Management 480-941-1077 for details.

Cachet at Grayhawk Condominium Association Board Meeting

Wed., May 16 at 6 p.m. in the Cachet Clubhouse. Call FirstService Residential at 480-551-4300 for details.

Crown Point Board Meeting

Call Stacey Harvey at 480-563-9708 for details.

Edge Condominium Association Board Meeting

Visit www.theedgegrayhawk.com or call 480-584-4647 for details.

Encore Condominium Association Board Meeting

Wed., May 16 at 6:30 p.m. in the Encore Clubhouse. Call HOAMCO at 480-994-4479 for details.

Tesoro Condominium Association Board Meeting

Mon., May 21 at 6 p.m. in Tesoro Clubhouse. Call Kinney Management at 480-820-3451 for details.

Venu Condominium Association Board Meeting

Tues., May 15 at 7 p.m. in the Venu Greatroom. Call Associated Property Management at 480-941-1077 for details.

Village at Grayhawk Condominium Association Board Meeting

Thur., May 17 at 6 p.m. in the Raptor Room, GCA office. Call FirstService Residential at 480-551-4300 for details.

Vintage Condominium Association Board Meeting

Mon., May 14 at 10 a.m. in the Talon Room, GCA office. Call Associated Property Management at 480-941-1077 for details.

Grayhawk Community Association Board Members

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Paul Alessio
Vice President

Jeanette Griswold
Treasurer

David Van Omen
Secretary

Margo Bellock
Director

Robert Mann
Director

Richard Zielinski
Director

Retreat Village Association Board Members

Arlene Smith
President

Ira Mallin
Vice President

Patrick Thompson
Treasurer

Mitchell Cooper
Secretary

Alan Fernandez
Director

VISION

Grayhawk: a Sonoran Desert home to vibrant southwestern living with an uncommon commitment to community.

MISSION STATEMENT

Grayhawk Community Association strives to enhance quality of life and community strength through inclusion, participation and pragmatic stewardship of human, financial and environmental assets.

Grayhawk Master Association Board of Directors Meeting – April 2, 2018

Election of Officers

A motion was made and approved to appoint Linda Shaw as President, Paul Alessio as Vice President, David Van Omen as Secretary and Jeanette Griswold as Treasurer for the Grayhawk Community Association Board of Directors 2018-19 term.

Development Committee

David Van Omen reported that the City of Scottsdale recently decided to hire Wood Patel Associates, Inc. in the amount of \$667,424 for advancement of the design of the Reata Wash Flood Control Project.

Operational Review Committee

Stacey Harvey reported that the committee did not meet.

Landscape Committee

Arlene Smith reported that the committee did not meet. DLC Resources continues to work on the routine cycle maintenance of the community landscaping. During the past month, DLC has continued to focus on monitoring the water usage throughout the community. The watering schedule for the turf areas soon will be increased in an attempt to get the winter rye grass to die off and promote the growth of the summer Bermuda grass.

Post emergent is continuing to be applied to weeds and volunteer plant material. The tree pruning project is approximately 75% complete and the crew is continuing with the seasonal pruning of about one-third of the shrubs in the common areas.

Community Enhancement Committee

Bob Mann reported that the committee did not meet.

Event Planning Committee

Sarah Van Dyne reported that there were over 900 people in attendance at this year's Easter Egg Hunt. There were also many volunteers which helped the event run smoothly.

Upcoming events include the Community Garage Sale on April 21, the Family BBQ and Movie Night on April 27, and the Grayhawk Community Golf Tournament on May 6.

Communications Committee

Jennifer Sheets reported that the new website is still in process. The committee will be meeting soon to review design elements.

Architectural Review Committee

Paul Alessio reported that there was only one meeting and the committee reviewed seven submittals.

The Vi at Grayhawk submitted a courtesy letter regarding expansion of their parking lot.

Budget/Finance Committee

Jeanette Griswold reported that the committee did not meet.

Executive Committee

Linda Shaw gave a strategic goals update including the following: The Event Planning Committee has been looking at potential physical fitness activities. Community Manager Michael Fee and GCA Board President Linda Shaw have been attending condominium association Annual Meetings. The CC&R Amendment block parties will be taking place this spring and in the fall.

Linda Shaw suggested that newly elected Board Member Richard Zielinski serve as the chair of the Operations Committee, with rest of the committee chairs remaining the same. All agreed that would work and management would contact Richard Zielinski to confirm. Committee chairs were asked to confirm that their committee members would remain for the coming year and prepare to discuss additional committee members to fill any vacancies at the May 7 GCA Board meeting.

Michael Fee enclosed a proposal from Md7, which is an agent for AT&T for their cell site. In the proposal, the GCA would grant a 40 year easement for AT&T's cell site on the property and assign all lease rights and rental income under the current lease with AT&T to Md7, in return for a \$60,820.00 lump sum payment. In the lease agreement, AT&T could terminate the lease in 2020 and we would get no further income from that point forward, however, after further researching this issue that appears very unlikely. We are currently being paid \$575.00 per month. The original lease payment was for \$500/month for the first 10 years (October 2005-October 2015) with a 15% increase to \$575.00/month for the next 5 years which began in October 2015 and runs through October 2020.

A motion was made and approved not to accept the Md7 proposal.

Treasurer's Report

Jeanette Griswold reported that the budget is back on track this month. Office supply expenses are down, due largely in part to some expenses being coded to the communications and social events budget as necessary. Over \$63,000 in Community Enhancement fees was collected in February.

Management Report

Michael Fee reported that the installation of the new A/V equipment in the Talon Room is nearing completion. The tree crew has been out with the wood chippers working on additional tree trimming. It does not look like we are going to get enough votes by April 30 on the CC&R Amendment ballot to restrict short term rentals.

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Your Friends, Family and Vendors: Lost in Paradise

If you live the Retreat Village, getting your guests and vendors to your home can be a little tricky. It's possible you've already experienced the scenario where you give someone your address and an hour later they call you from a rear gate, confused.

The GCA management team has taken steps to note on mapping systems that the streets are restricted access. However, that does not always help your guests get to the right place. So what can you do?

1. Mention to your guests that mapping your address may take them to an unmanned gate. Tell them that the gate for visitor access is found on Thompson Peak Parkway.
2. Give guests and vendors the Raptor or Talon Gate address in addition to yours. Make sure that your guests know that address is the one that they should use to gain access to the community. Once through the gate, they can use your address to find your home.
Raptor Gate: 20905 N. Grayhawk Dr., Scottsdale, AZ 85255
Talon Gate: 20724 N. Grayhawk Dr., Scottsdale AZ 85255
3. Take the time to log into www.gateaccess.net or visit the Gate Access app to add your friends, family and vendors to your guest list. If you are not sure how to log in, reach out to Dana Gonzalez at 480-563-9708 or dgonzalez@ccmcnet.com.
4. Most importantly, make sure that we have at least one good phone number to reach you. If a guest arrives at the gate and is not on your list and we are unable to contact you, they will be turned away.

ABDI CLEANUP

If you live in the Retreat Village, you are hopefully familiar with the ABDI gate entry system. Many of the Retreat Village residents have already found how easy the gate access system is to navigate and how much easier it makes adding and removing friends, family members and vendors from a guest list. However, there are still a good number of residents who are not utilizing www.gateaccess.net or the Gate Access app to maintain their account.



If you are just starting out or have just never taken the time to learn the system, we hope that you will make mastering ABDI a priority for the slow summer months. It is incredibly easy! Not only can you add and delete permanent, temporary and duration guests, you can update contact information and verify your vehicle information.

Doing all of these things helps to ensure a smooth entry for yourself and your guests. It also alleviates some of the phone calls that the guardhouse receives and allows our Trident Security staff to focus on checking visitors in through the gates.

Remember that if you have a guest coming that is not on your guest list and the guard is not able to reach you by phone, your guest will be denied entry. This is for the safety of our residents and can be prevented. If you have any questions, please call the GCA office at 480-563-9708.

Book Clubs



In their first year participating in the “Books for Kids” project, The Pageturners reached out to the Estrella Vista STEM Academy to determine their literature needs. A core team of four teachers, all working in different curriculum disciplines with the same group of students, requested a full classroom set of the Newbery award winning novel, *The Giver*, by Lois Lowry.

Pictured below are the instructors Rigo Gamez, Bronson Goodsell, Michelle Pitters, and David Cooper with a set of students

in their classrooms at the Estrella Vista STEM Academy. It’s great to see Grayhawk residents reaching out to their bigger community and making a difference.

The Pageturners is just one of several clubs in Grayhawk that are participating in the “Books for Kids” project. To learn more about the project, log in to www.grayhawkcommunity.org and find the December 2017 issue of the Grayhawk Flight under the Resident Services tab.



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2018 Easter Egg Hunt



Thanks to our sponsors: Nancy Costlow & Kathy Craig- Skin Care Consultants with Rodan + Fields, DLC Resources and Mike Campbell- Financial Advisor with Edward Jones.

In & Around Grayhawk

Grayhawk Golf Tournament

Sun., May 6 at 1:30 pm (Scramble & Shotgun start)

Grayhawk Golf Club

Come celebrate Grayhawk's 3rd Annual Community Golf Tournament. The cost to participate for a full round of golf is \$70 per golfer and includes a delicious dinner following the tournament and a drink ticket for the course. All golfers will be able to join us after the tournament in the Fairway House for a southwest dinner and prize ceremony. Based on room capacity, the golfers will have the opportunity to invite a dinner guest at an additional \$30 cost. Dinner guests will be registered on a first come first served basis and walk ups will not be allowed. This tournament is going to be a scramble, shotgun start, and fun for everyone! A Grayhawk resident must be present on each team and must be the person to sign up foursomes. Start gathering your neighbors and get your RSVP in as soon as possible as this event will fill up fast! No team? No problem! We will pair singles and twosomes with other singles and twosomes. We are very grateful to our sponsors: the Grayhawk Community Association, DLC Resources, Trident Security, and PR Partners Julie Pelle and Christina Rathbun with Realty One Group who has made this event possible. **This event is now full. If you would like to be placed on the wait list, please call 480-563-9839 and give your name, number, and amount of people in your group.**

Corks and Canvas

Wed., May 9 from 5:30 pm to 7:30 pm

Raptor Room, GCA Office, 7940 E. Thompson Peak Pkwy. #102

Start the summer season with an evening of artistry and libations. Enjoy light appetizers and sweets along with your favorite wine, all while painting a beautiful picture you can take home and show off. Lisa Fitzgibbons, one of Arizona's top art instructors, will guide you with light-hearted, step-by-step instruction that guarantees terrific results. Expect to have lots of fun and to leave with a painting you will be proud to show off at your friend/family gatherings. Cost is \$35 (make checks payable to Lisa Fitzgibbons) and includes all art supplies and appetizers. Please bring your favorite wine to share. RSVP to 480-563-9839 and pay in cash or check to the GCA office by end of day on May 7. Space is limited.

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Les Miserables

Thurs., May 17 at 7:30 pm

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presents a brand new 25th anniversary production of Boublil & Schonberg's legendary musical, Les Miserables, with glorious new staging and dazzling reimagined scenery inspired by the paintings of Victor Hugo. This new production has been acclaimed by critics, fans, and new audiences and is breaking box office records everywhere it goes. We have tickets

available at a discounted rate just for Grayhawk residents! Our great seats are in Tier A2- Rows 4 and 5 for only \$88 per ticket. For more information or to purchase your tickets, please call 480-563-9839. Once tickets are reserved, you will come to the GCA office to pay in cash or check prior to the event and will pick up your tickets at time of payment. Tickets usually go fast. Call and get yours as soon as possible!



Just For Her - Royal Wedding Tea Party

Fri., May 18 from 9am to 11 am

English Rose Tea Room, 201 Easy St. Ste. 103, Carefree

If you are as thrilled as we are to watch the newest Royal couple get married on May 19, join us to celebrate with a Royal Tea Party at the English Tea Room. Not only will you enjoy FREE tea, scones and tea sandwiches courtesy of the English Rose Tea Room, you'll be a guest as Good Morning Arizona films a segment to air on Channel 3 the morning of the Royal Wedding. Ladies, come dressed to impress! Wear your best hat or borrow one from a trunk at the English Rose Tea Room full of vintage chapeaus. Seating is limited and we are trying to fill the venue for filming, so please only RSVP if you are definitely able to attend. RSVP to 480-563-9839 by May 14 to reserve your spot. Then join us to relish in the utterly civilized pleasure of taking time for tea!

Thirsty Thursday Wine Tasting

Thurs., May 24 from 6-8 p.m.

Resident Home- address will be given after reservation made

Join your neighbors and learn about great summertime wines while enjoying seven different delightful tastes. Wines For Humanity is bringing their knowledge and expertise to our event and the cost to participate is only \$10 per person. Attendees should also bring a light appetizer to share. This tasting will be hosted in a resident's home, the address will be given out via e-mail once RSVPs have closed and all attendees have paid. Thank you to our wonderful sponsor Dr. Leisa Grgula with Caring Pain Relief for participating in this fun event. Space is limited. RSVP to 480-563-9839 and pay by Tuesday, May 22.



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Vet Spotlight

Meet our Medical Director, Dr. Ann Fan! Dr. Fan has called AZ home since 2008, after completing her vet training at Colorado State University. Her professional interests include dermatology, pain management, wound care and dentistry. Dr. Fan is a strong believer in client communication and eliminating stress for your loved furry friends during their hospital visits. Being a "Fear-Free" certified practitioner, she looks forward to providing the best care for both the emotional and physical well-being of her patients.



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May 2018



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 ARC Mtg. 4:30 p.m. GCA Office	2	3	4	5
6 Golf Tournament 1:30 p.m. Grayhawk Golf Club	7 GCA and RVA Board Mtgs. 5:30 p.m. Talon Room	8	9 Corks and Canvas 5:30 p.m. Raptor Room	10	11	12
13	14 Vintage Board Mtg. 10 a.m. Talon Room	15 ARC Mtg. 4:30 p.m. GCA Office Avian Board Mtg. 6 p.m. Raptor Room Venu Board Mtg. 7 p.m. Venu Greatroom	16 Cachet Board Mtg. 6 p.m. Cachet Clubhouse Encore Board Mtg. 6:30 p.m. Encore Clubhouse	17 Village Board Mtg. 6 p.m. Raptor Room Les Miserables 7:30 p.m. Gammage Auditorium	18 Just for Her Tea 9 a.m. English Rose Tea Room	19
20	21 Tesoro Board Mtg. 6 p.m. Tesoro Clubhouse	22	23	24 Wine Tasting 6 p.m.	25	26
27	28	29	30	31	WHO TO CALL ROVING PATROL (480) 502-7685 GRAYHAWK ASSOCIATION (480) 563-9708 SCOTTSDALE POLICE (480) 312-5000 RSVP FOR GRAYHAWK (480) 563-9839	



Thanks to PR Partners Julie Pelle and Christina Rathbun with Realty One Group, Jeremy Mueller with State Farm, The Grayhawk Golf Club, First Tee of Phoenix and Girls Golf of Phoenix for a fantastic Junior Golf Clinic!





Sip and Tell

By Sue Lukenbill, Encore Resident

May is full of some of my favorite celebrations, including Cinco de Mayo, the Kentucky Derby, Mother's Day and Memorial Day. It also marks the end of school, which for some is exciting and others, maybe a little terrifying. I always thought of May as a slower month, but with friends leaving to head back to their first home, I find myself cramming to see them all off.

I have been known to write my May review on a Mexican restaurant because of Cinco de Mayo and this year seems no different. This month Grayhawk's Director of Communications Jennifer Sheets and I lunched at **Cien Agaves**, located at Mayo and 101 by the Harkin's Theaters. This location is second to the original, found in Old Town Scottsdale.



I don't usually sample an alcoholic drink at lunch when I do a review, but Jenn told me that I couldn't pass up a margarita, as it was *Margarita Monday* all day. Since my morning had been unusually stressful, of course I said "yes" to a ½ priced Beer-garita! The 21oz. Cien Agaves Margarita was impaled with a Coronita Cerveza. This drink is one of my favorites no matter where they serve it!

We ordered the *Homemade Guacamole* which just wasn't any guacamole. It was guacamole sprinkled with pomegranate seeds and served with warm tortilla chips. The pomegranate seeds added so much texture and sweetness. I had never had it that way before but it was great! For lunch, I ordered two tacos a la carte. I had the *Shredded Beef Taco* which was marinated in green chiles and stuffed in a corn tortilla then topped with cheddar cheese, tomatoes, shredded lettuce and Mexican crema. My second taco was the *Island Shrimp Taco* which was beer battered shrimp tossed in a sweet and spicy island sauce on a bed of crispy cabbage. I thoroughly enjoyed them both.

Jennifer ordered the *Fajita Bowl* which was Mexican rice made from scratch and black beans, citrus seasoned sautéed vegetables topped with jack cheese, pico de gallo, and guacamole.

She added the *Diabla Shrimp*. Jenn said it was very good and took some back to the office, assuring me she'd probably snack on it later in the afternoon.

After living in Mexico for over two years and dining at many Mexican restaurants here in the United States (they don't call me *Margarita Mama* for nothing), I can truly say that tacos and margaritas are unique and different in each restaurant. I thought **Cien Agaves** did a great job on both.

Cien Agaves believes in serving the freshest food and drinks. They offer typical Mexican favorites and special creations like the Grilled Ono Taco and Spicy Tinga Taco, a crispy corn tortilla stuffed with chipotle-marinated shredded chicken. They have 100 hand-selected premium tequilas and specialty margaritas that are prepared when ordered, never using bottled sweet and sour and always with fresh-squeezed limes.

My husband Bill and I have also dined there and really enjoyed it. I recommend stopping by, especially if you're heading to see a movie at Harkins 101. Happy Hour is from 3-7 p.m.

Happy Mother's Day to all the mothers out there, and congratulations to all the graduates!



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Texting in an Emergency

City of Scottsdale Fire Department

Texting in an emergency is now an option in Scottsdale and across Maricopa County! Remember, calling is always the best option when possible, as voice calls allow the dispatcher to more quickly ask questions and obtain information from the caller.

Users of text to 911 system include individuals who are deaf or hearing impaired, those with a speech impairment, victims of domestic violence, and victims who are concerned about being heard on the phone by an assailant.

Just as with a voice call, the dispatchers will have many questions that will allow them to send the right emergency responders to you. Be prepared: You will have to provide the dispatcher with the location of the emergency. Help will soon be on the way!

The Maricopa Association of Governments purchased special technology in August 2017. Once it was installed, agencies were trained and the service was launched officially April 2.

See below for answer to frequently asked questions regarding text to 9-1-1.

What languages can I use?

At this time, text must be in English. There is currently no language interpretation for text available. It remains in development.

If I am able to text to 9-1-1, will the 9-1-1 center automatically know my location?

Texting to 9-1-1 is different from making a voice call to 9-1-1. In most cases when you text 9-1-1 from a wireless phone, the call taker will not receive automatic location information. For this reason, if you send a text message to 9-1-1, it is important to give the 9-1-1 call taker an accurate address or location as quickly as possible, if you can.

If text to 9-1-1 is available to me, why should I use it only when a voice call to 9-1-1 is not an option?

Voice calls to 9-1-1 are usually the most efficient way to reach emergency help. For example, voice calls allow the 9-1-1 operator to more quickly ask questions and obtain information from the caller, while two-way communication by text can take more time and is subject to limits on the length of text messages. In addition, when you make a voice call to 9-1-1, the call taker will typically receive your phone number and the approximate location of your phone automatically.

What are the Federal Communications Commission's (FCC) rules on 9-1-1?

The FCC's 9-1-1 rules require the following:

- Wireless phone companies must transmit all 9-1-1 voice calls to 9-1-1 centers (also known as Public Safety Answering Points, or PSAPs).
- Wireless phone companies and other text messaging providers must deliver emergency texts to PSAPs.
- If a PSAP requests text to 9-1-1 service, text messaging providers must deploy the service in that area within six months.
- Wireless phone companies, as well as certain text messaging applications, must provide automated "bounce-back" messages in instances when you attempt to send a text message to 9-1-1 in an area where text to 9-1-1 service is unavailable. The bounce-back messages will inform you that text to 9-1-1 is not available and direct you to contact emergency services by another means, such as by making a voice call or using telecommunications relay services.
- The FCC does not have authority to issue rules regulating 9-1-1 centers, and so it cannot require these centers to accept text messages.



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Experimental Gardening

By Victoria Kauzlarich, Volare

I will be the first to admit a bit of guilt when a plant dies. Did I kill it? What could I have done differently? It was supposed to do well in that spot, why didn't it?

This guilt also extends to plants doing poorly. I plant them, give them TLC and then they betray me. It's hard not to take such things personally.

But, here's the deal. Especially in a unique environment like our desert, you **MUST** experiment or you will fail to learn. Look at what works in other yards or in other residents' pots and start experimenting from there.

Approach this task like a scientist. If you can be a bit more objective about your plants' success or lack of same, solving these problems is easier. Problems are opportunities, after all, and what better way to improve your landscape or "potscape" than to make decisions based on your observations?

Accumulate objective data. Start with the path of the sun.



Do the Sun Dance

Get out your smart phone, open your compass app and get to work. With your arms straight at your sides, keep your elbows straight and raise your arms - hands palms down - to shoulder height. Turn your body until one set of fingertips is pointed east and the other is pointed west. The line that you've just created with your arms is the path of the sun across your property during the summer.

Plants that are vulnerable to excessive heat and sun should not be planted in the sun's direct line **UNLESS** your house, a tree or some other barrier creates some shade. Evapotranspiration will take its toll faster along this line unless some shade comes to the rescue.

Pot Size Matters

For those of you landscaping in pots, be especially mindful

about pot size. The smaller your pot, the less protection your plant will have from the heat. Larger pots hold more dirt which serves to insulate a plant's roots from the heat absorbed by the pot.



An easy way to address this is by planting (or keeping) a plant in its black nursery pot and slipping that inside your pottery as pictured here. This will serve to keep the plant's roots a bit cooler. I've had success doing this with agaves as well as herbs. Oh, and, the **ONLY** time I use clay pots is when I slip another pot inside. Clay pots are otherwise useless because they dry out way too fast here.

Where is the Nearest Wall, Sidewalk or Sizable Rock?

Lots of desert plants can't tolerate heat that is reflected back from these heat-absorbing surfaces, including many cacti.

Your plants may do just fine near these features until summer comes along. Some plants go dormant during the summer for just this reason. Others will struggle but will win the fight. Others just give up and who could blame them?

If you have a side yard with a lot of reflected heat, you might do well to go to a trusted nursery (like Summer Winds on Tatum) and ask, "Which plants tolerate reflected heat the best"? Give these plants a look, write down their names and google them. You will get lots of information about growth habits, care and maintenance. Another good source is "Landscape Plants for the Arizona Desert" - free and available in the GCA office.



Start Thinking about Micro-Climates

Here in the desert, small differences in the amount of sun or shade a plant gets can mean the difference between life and death. If you experiment long enough, you will eventually confront the problem of one plant doing well and an identical plant a few feet away struggling or dying. There are doubtless many variables at play here but, in our extreme conditions, our micro-climates seem to be on steroids and that is the place to look first in diagnosing a plant problem.

Our Long Growing Season Helps

Here in the Sonoran, plants actively grow for about 10 months



Plant of the Month: *Easter Lily Cactus*

Latin Name: *Echinopsis hybrid*

Common Name: Easter Lily Cactus

Native Distribution: Peru

Size: Wide Range of Sizes

Flower: Wide Variety of Colors and Sizes; Bloom from Late Spring to Early Summer with Periodic Blooms Throughout the Year; Trumpet-Shaped Blossoms Resemble Lilies

Stems: Generally Globular & Tightly Massed; Creates an Overall Rounded Shape

Site Preferences: Shady Sites Prevent Sunburn; At a Minimum Protect from Mid-Day & Afternoon Sun in the Low Desert; Trees or Shrubs Can Serve as a Nurse Plant; Plant in Sandy or Gravelly Soil

Landscape Uses: Great Addition to Xeric Gardens, Rock Gardens or Shady Flower Gardens

Plant Characteristics:

- This Hybrid Includes Thousands of Plants
- 128 Species
- Large Tree-Like to Small Globose Cacti
- Descriptions Limited to Color & Spine Lengths
- Among the Easiest Cacti to Grow
- Very Vigorous Root Systems
- Hardy to at Least the 20sF
- Pests Include Mealybugs, Scale & Aphids
- Remove Bugs with Compressed Air or a Blast of Water

a year unless seasonal dormancy interferes. This is a tremendous advantage if you're experimenting.

Since moving here, I've become an impatient landscaper/gardener. If I plant something and it fails to thrive within six months, I remove it - to another location or the garbage bin. Why? Because I know our climate well enough to know that no amount of coaxing or patience from me is going to create the conditions for success. These either exist or they don't.

That doesn't mean I don't continue to experiment and collect data. I do. We learn as we go and the longer I'm at this the more comfortable and confident I get about experimentation.

Plant Mortality

Still feeling guilty about killing plants? Don't. Some plants are

stronger than others. Some have been well cared for before they got to you. Others haven't. The part you CAN control is falling in love with a plant that is unlikely to survive here. Quit it.

Turn on your "objective observer". You will improve your odds of success and be a better steward of your piece of the environment.

Plant of the Month

This month's plant is the Easter Lily Cactus. Easy to grow with gorgeous spring flowers, this plant is nearly bullet-proof.

Mama Mia Meatloaf

By Lori Bosch and daughter, Stephanie, Cachet at Grayhawk



I bet most of us have a church cookbook somewhere in our kitchen cabinets. Every time I make meatloaf I get out the cookbook from my elementary parochial school in which the school moms proudly shared their favorite recipes to raise funds for some important cause. Dozens of years of tried and true recipes can't be wrong...right?

Sure they are filled with comfort foods...things like cheesy wedding potatoes, tuna noodle casserole and many other recipes that require a variety of Campbell's soups. And of course there are always a couple versions of meatloaf. I've tweaked this recipe

slightly but it really is delicious. I try to make it every time before I leave on a girl's getaway so my husband has plenty for a meal and leftovers for meatloaf sandwiches. If you're gluten-free you can substitute quick oats for cracker crumbs.

So 40 years later, here is a much overdue thank you to "Nancy Smith" for this indulgent, tasty, comforting meatloaf. And yep, the first two ingredients are Ritz crackers and catsup...you can't always eat clean....right?



Mama Mia Meatloaf: Prep time: 15 minutes • Makes 4 meals

Ingredients:

- 1½ rolls of Ritz crackers crumbs (smash in a ziplock bag), about 1 cup
 - ½ cup catsup (we like Heinz organic), plus reserve 1 extra tablespoon for top of loaf
 - ½ cup tomato juice
 - 2 lbs ground beef
 - 2 eggs
 - 1 teaspoon dry mustard
 - ¼ cup green pepper, finely diced
 - ¼ cup Vidalia onion, finely diced
 - 1-2 tablespoons fresh parsley, diced
 - 1 tablespoon Worcestershire sauce
 - 25 grinds of fresh black pepper
 - ½ teaspoon salt
 - 1 ½ cups parmesan cheese
1. Mix all ingredients well (I use my hands to mix)
 2. Put loaf into a nonstick bread pan
 3. Top with tablespoon of catsup
 4. Bake on 350 for 1 ½ hours
 5. Let sit 5 minutes before cutting

And always, always, always get out those old cookbooks! You will enjoy seeing and eating your favorite comfort foods from when you were a youth. We welcome your feedback, suggestions and recipe requests! Please feel free to email us at boschl@me.com.

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Grayhawk Community Patrol	480-502-5078
Talon Guardhouse	480-502-7685
Raptor Guardhouse	480-502-5078
After Hours Answering Service	602-234-9288

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City of Scottsdale Solid Waste	480-312-5600
APS	602-371-7171
Street Light Repair (SA/ ID prefix on pole)	602-371-7171

CITY OF SCOTTSDALE

Non-Emergency Police Department	480-312-5000
Fire Department Main Phone	480-312-8000
Police or Fire Emergency	911
Parks and Recreation	480-312-2771
Street Light Repair (SS prefix on pole)	480-312-5483

SCHOOLS

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Mountain Trail Middle School	602-449-4600
Pinnacle High School	602-449-4000
El Dorado Private School	480-502-6878

LIBRARIES

Appaloosa	480-312-7557
Arabian	480-312-6250
Mustang	480-312-6050

Grayhawk Golf Club	480-502-1800
Boys and Girls Club, Thunderbirds	480-538-9547
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